Fail-Proof Call-Backs + Quick Deployment = The Secure Fonolo Appliance

Offer fail-proof call-backs with the Fonolo Appliance and enjoy the security of an on-premises solution with the easy access and pricing of a cloud-based model.

We’ve Got Your Back

Think of Fonolo as an insurance policy. When an unexpected call spike hits, our call-back technology helps protect your KPIs and the quality of your customer experience. Fonolo Voice Call-Backs positively impact your contact center operations by evenly distributing peak period calls over time. The payoff is immediate!

“Fonolo is our life jacket. It helps us provide quality service without adding headcount. And it truly was the easiest implementation of any system I’ve encountered in 30+ years in finance.”

Jeannie Sugaoka
Senior VP of Support Services, Tech CU
Deploys in Two Weeks*

The secure Fonolo Appliance can be deployed, tested, and up-and-running in your contact center in just two weeks. Really! From the kick-off meeting, through programming, testing and go-live, Fonolo’s technical experts lead the installation—and your staff—every step of the way. What resources are required? This timeline shows where you’ll need to commit staff during the set-up process, and for how long.

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### TECH TALK

**Fonolo’s On-Premises Appliance: Safety, Security and Serenity**

**Secures Your Data**
Ensures sensitive customer data stays safe in your on-site network.

**Guarantees Pristine Call-Quality**
All voice traffic remains local to your contact center ensuring pristine end-to-end call quality.

**Maintains Compliance Requirements**
Appliance deployment maintains any compliance requirements your contact center has in place (HIPAA, PCI, and more).

**Installs Easily**
Our standard 1U rackmount servers install like any other server on your network.

**Lets You Plug-in and Peace Out**
Your appliance is 100% remotely managed by Fonolo’s experts—including maintenance and software updates.

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*Disclaimer: Our timeline estimate is based on previous Fonolo deployments. Deployment timeline may change depending on the resources your company has available.*